



Snow Angel Program Guidelines for Snow Removal Recipients

- ❄️ This service is intended for those age 60 and older who are not able to remove their own snow, do not have other able-bodied people living in the same household who can help, and cannot afford to pay for snow removal.
- ❄️ You must reside within the service area of the Waunakee Senior Center. This includes the Villages of Waunakee and Dane and the Townships of Dane, Springfield, Westport, and part of Vienna.
- ❄️ The Village of Waunakee ordinance states that it is the responsibility of the property owner to clear ice and snow within 24 hours of the end of the snow or ice event. This means the volunteer will have 24 hours after the snow ends to come and shovel for you.
- ❄️ Many of the Snow Angel Volunteers work or go to school so they may not be available to shovel for you until late afternoon or evening.
- ❄️ The volunteer is not expected to remove snow on a holiday but, if possible, will remove it the following day.
- ❄️ The volunteer will remove snow from the driveway, walkways, and front entryway.
- ❄️ You should have a shovel available at your home for the volunteer to use, however, the volunteer may bring their own.
- ❄️ Please contact the Snow Angel Coordinator if snow removal is not needed (for example if a friend or family member shovels for you) so we can notify the volunteer that they are not needed.
- ❄️ If the Snow Angel who has been assigned to you is not available, we will try to find a substitute.
- ❄️ We ask that you not call the Snow Angel who has been assigned to you directly but contact the Snow Angel Coordinator if something needs to be relayed to your volunteer.
- ❄️ Please remember that the Snow Angel Program is volunteer based and so we cannot guarantee that snow removal will be available at all times.

Program Contact: Diane Goldensoph, Program Coordinator 608-849-8548
 Cindy Mosiman, Senior Services Director 608-849-8385



Snow Angel Program Guidelines for Volunteers

This service is intended for those age 60 and older who are not able to remove their own snow, do not have other able-bodied people living in the same household who can help, and cannot afford to pay for snow removal.

To receive this service the person must reside within the service area of the Waunakee Senior Center. This includes the Villages of Waunakee and Dane and the Townships of Dane, Springfield, Westport, and part of Vienna.

The Village of Waunakee ordinance states that it is the responsibility of the property owner to clear ice and snow within 24 hours of the end of the snow or ice event. We ask that, if possible, you shovel within this time frame.

We understand that many Snow Angel Volunteers work or go to school and may not be available to shovel until late afternoon or evening.

Volunteers are not expected to remove snow on a holiday but, if possible, removing it the following day would be helpful.

Snow should be shoveled from the driveway, walkways, and front entryway.

We expect the person you are shoveling for to have a shovel for you to use. If you prefer, you may bring your own.

The Snow Angel Coordinator will contact you if the person you've been assigned to does not need you to come.

If you are not available for a period of time due to being out of town, please let the Snow Angel Coordinator know so she can attempt to find a substitute for while you are gone.

We ask that you not contact the person you've been assigned to directly but instead contact the Snow Angel Coordinator if something needs to be relayed to the person you're shoveling for.

We remind those receiving this service that the Snow Angel Program is volunteer based, and we cannot guarantee that snow removal will be available at all times.

Program Contact:	Diane Goldensoph, Program Coordinator	608-849-8548
	Cindy Mosiman, Senior Services Director	608-849-8385